

**Neeley, Nick**

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**From:** Debbie Marnel <debbie.marnel@outlook.com>  
**Sent:** Monday, March 14, 2016 12:39 PM  
**To:** tratestimony  
**Cc:** Representative Themis Klarides  
**Subject:** DMV Testimony

I am urging CT DMV to allow more services to be performed at AAA locations as well as other contracted providers. I support House Bill 5041!

In the past three years, my two teenagers obtained their driver's license. Both received their permits in Cheshire (which is a wonderful, well-run facility). For their actual on-road tests, one was in Waterbury and one in Bridgeport. What a nightmare! Lines and inefficiency prevailed. These DMV visits made me very grateful I was able to renew my license at an AAA office just a few weeks ago! The process was fast, efficient and friendly. I see no reason why other services can't be outsourced to eliminate the mayhem at DMV locations.

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